



5003 S. Miami Boulevard, Suite 300  
Durham, NC 27703

Susan A. Miller  
Manager, Government and Regulatory Affairs  
Phone 301-980-7079  
[susan.miller@ftr.com](mailto:susan.miller@ftr.com)

November 4, 2019

The Honorable Jocelyn G. Boyd  
Chief Clerk and Administrator  
Public Service Commission of South Carolina  
101 Executive Center Drive, Suite 100  
Columbia, South Carolina 29210

Re: Docket No. 2009-220-C. Frontier Communications of the Carolinas, LLC –  
Service Outage in Georgetown County.

Dear Ms. Boyd:

I am writing to report that Frontier Communications of the Carolinas, LLC ("Frontier") completed restoration of telephone service in the St. Luke Community of Georgetown county at approximately 9:42 pm on Friday night, November 1, 2019. In compliance with the Public Service Commission of South Carolina Order No. 2019-755, Frontier will file a report later this week regarding how similar interruptions of service will be prevented.

Please let me know if there are any questions regarding this matter.

Sincerely,

A handwritten signature in black ink that reads "Susan A. Miller".

Susan Miller

c: Counsel of Record  
Ms. Dawn Hipp

**BEFORE**  
**THE PUBLIC SERVICE COMMISSION**  
**OF SOUTH CAROLINA**  
**DOCKET NO. 2009-220-C**  
**CERTIFICATE OF SERVICE**

I, **CARL E. BELL**, hereby certify that I have, on this **4th day of November 2019**, served the *Letter of Frontier Communications of the Carolinas, LLC, dated November 4, 2019 to the Public Service Commission of South Carolina*, upon the party listed below by email to the following person(s) and addresses:

Dawn Hipp  
[dhipp@regstaff.sc.gov](mailto:dhipp@regstaff.sc.gov)  
Office of Regulatory Staff  
1401 Main Street, Suite 900  
Columbia, SC 29201

  
CARL E. BELL, Paralegal  
Terreni Law Firm, LLC  
1508 Lady Street  
Columbia, South Carolina 29201  
Telephone (803) 771-7228  
Fax (803) 771-8778  
[carlbell@terrenilaw.com](mailto:carlbell@terrenilaw.com)

November 4, 2019  
Columbia, South Carolina